

Customer Service FAQ

How do I view my school's calendar?

1. To find your school page, go to our new national home page at www.digitalsports.com and type your school name in the search bar next to "FIND YOUR SCHOOL" and click the iSEEK button to the right.
2. Use the filter on the left-hand side of the results page to narrow your search to the correct state. When you find your school, click on its name.
3. Bookmark the page so you'll have the correct url and will have quick access to your school page in the future.
4. Your school's upcoming events are listed in a box on the right-hand side of the page. You can search by clicking the target icon next to the words "Today", "Next 7 Days" or "Next 30 Days."
5. You can also click "VIEW FULL SCHEDULE" link under the box to open to our full calendar page. It will have details for all athletic events scheduled for your school.

How do I filter to narrow my calendar results to only one team?

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2. Use the filter on the left-hand side of the results page to narrow your search to the correct state. When you find your school, click on its name.
3. Bookmark the page so you'll have the correct url and will have quick access to your school page in the future.
4. Your school's upcoming events are listed in a box on the right-hand side of the page.
5. Click the "VIEW FULL SCHEDULE" link under the box to open to our full calendar page for your school.
6. Use the horizontal scroll bar in the middle of the page to narrow the search results. Click the small target icon within any category to filter by TYPE, LEVEL, SPORT and GENDER. Doing so will yield only the results you want to see in the box below.

I have children in more than one school within the district. Can I create a custom calendar view?

1. Yes, you can create a custom view. Go to our new national home page at www.digitalsports.com and type either a school or the league name into the search bar under the "DigitalSports National Calendar" box and click the iSEEK button to the right.
2. When the calendar opens, start by clicking on the target icon next to the league you'd like to view.
3. Hold the "CONTROL" key on your keyboard and then click on the target icon next to two or more schools whose schedules you'd like to view.
4. You can similarly narrow your search further by clicking on the small target icon within any category to filter by TYPE, LEVEL, SPORT and GENDER.

Can I receive automatic notification of schedule changes?

1. First find your school page by going to our new national home page at www.digitalsports.com.
2. Type your school name in the search bar next to "FIND YOUR SCHOOL" and click the iSEEK button to the right.
3. Use the filter on the left-hand side of the results page to narrow your search to the correct state. When you find your school, click on its name.
4. At the bottom of the page click the link that says "Sign up for our FREE Schedule Update E-mail"
5. Submit your e-mail in the two boxes labeled "E-mail" and "Confirm E-Mail" and click next.
6. Choose the teams that you would like to receive updates for by selecting them in the "Choose one or more teams to be added" box.
7. Click the arrows in order to import them into your "Teams for which you will receive alerts" box.
8. Click the "Please save all of my account settings" button.

When will we be able to print from the iSEEK Calendar View a PDF version or export the calendar?

The print function for the school and team calendars will be available in approximately ten days.

Why should register? How do I register?

As a registered user you have unlimited access to the DS Reporter. DS Reporter is an easy-to-use interface that enables you to upload articles, photos and videos directly to your school and team pages!

1. In order to register click the "Register Now for Free" link on the homepage.
2. Submit the necessary fields such as username, password and your primary school.
3. Read the Terms of Agreement and check the "I agree to the Terms of Agreement"
4. Confirm your details and click "Complete Signup"
5. Check your e-mail account for a confirmation of your registration and click the link supplied in the message.
6. After you are brought back to the DigitalSports website, use your username and password to sign in.

Are there any upcoming webinars that I can attend to better understand the improvements/changes to the DigitalSports site?

Yes, we offer webinars of the new features and navigation of DigitalSports everyday at 2pm. Click [here](#) to sign up for a day that works for you!